

Before the
POSTAL REGULATORY COMMISSION
WASHINGTON, DC 20268-0001

COMMENT TO RESPONSE OF THE UNITED STATES
POSTAL SERVICE TO ORDER NO. 1366

Docket No. MC2012-26

The UPS Store #5978

We are a small business...a small neighborhood business whose sales will be strongly and negatively impacted as PO Box enhancements become fully implemented. It is unreasonable to ask small businesses like myself to compete with the Post Office when that entity gives itself regulatory advantages on "like" services and products. CMRA regulations create an unfair advantage alone but combined with these enhanced PO Box products that change the basic USPS product and allow the USPS to offer an identical service to Private Mail Box (PMB) Service; it creates a distinct and unfair competitive advantage for the USPS.

The enhanced PO Box services currently being offered that I oppose include:

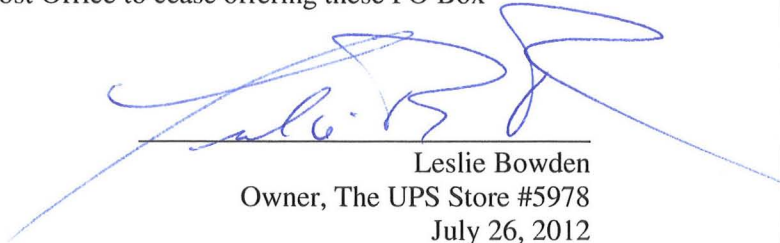
- Offering Post Office Box renters the use of the Post Office street address for Post Office Box addressing.
- Removing the PO Box designation when using a street address.
- Offering Post Office Box renters email notification of mail delivery.
- Offering Post Office Box renters the ability to receive packages from private carriers.

Those unfair regulatory advantages include, but are not limited to:

- The requirement to handle mail for 6 months for departed or cancelled customers. As a store owner, I have to apply new postage to any item that is forwarded during this term.
- The inability for PMB customers to file a change of address form once their contract has ended with the CMRA.
- The inability for PMB customers to get the same free forwarding service offered to PO Box customers.

Yet another unfair advantage lies in the USPS' plan to keep their PO Box customers on a 6-day delivery while moving mail delivery from 6-day to 5-day delivery, effectively blocking PMB customers from the same 6-day schedule as PO Box customers.

I respectfully request that the Commission advise the Post Office to cease offering these PO Box enhancements as soon as possible.



Leslie Bowden
Owner, The UPS Store #5978
July 26, 2012